

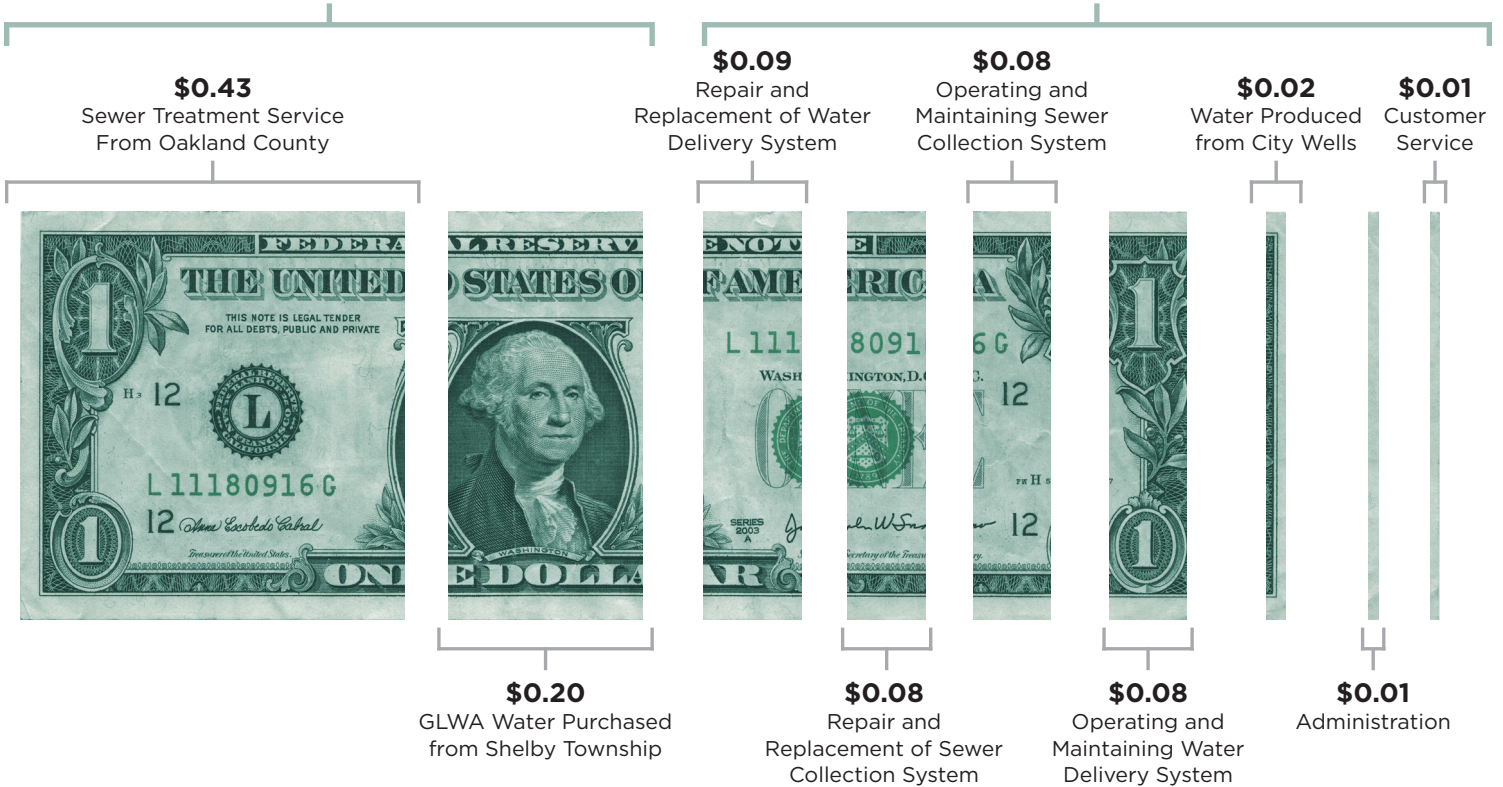
YOUR WATER BILL

Funds More Than Just the Water...

BREAKDOWN OF UTILITY COSTS (PER DOLLAR OF CITY BUDGET)

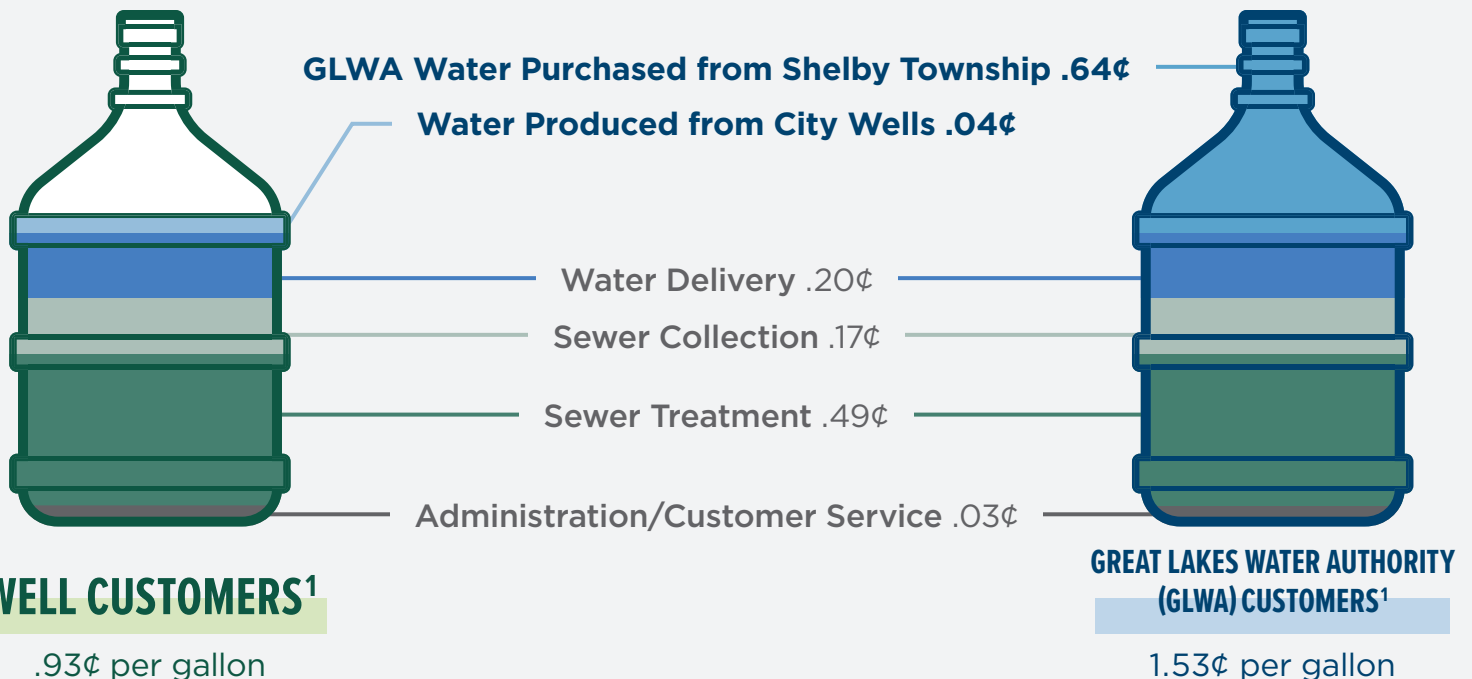
COSTS NOT UNDER THE CITY'S DIRECT CONTROL (\$0.63)

COSTS UNDER THE CITY'S DIRECT CONTROL (\$0.37)



BREAKDOWN OF COSTS TO SERVE WELL¹ AND GLWA¹ CUSTOMERS (¢/GALLON)

The SOURCE of the Water is the SOURCE of the Difference



¹ Well customers are generally WEST of Leticia Drive. GLWA Customers are generally EAST of Leticia Drive.

THE CITY OF ROCHESTER HAS CONDUCTED A RATE STUDY TO DETERMINE HOW TO PAY FOR:



Repair and replacement of water
and sewer infrastructure



Resolving pressure issues
on the east side

THIS YEAR

Given the ongoing impact of COVID-19 and the City's ability to effectively use existing financial resources,

NO RATE INCREASE

is being proposed for this year.

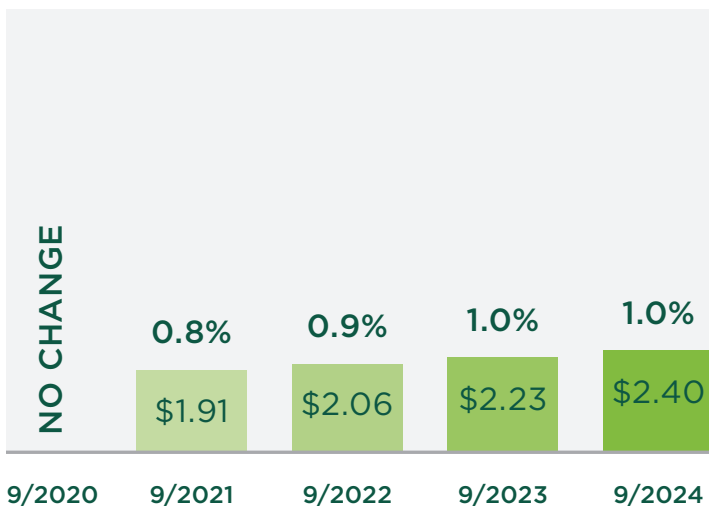


MOVING FORWARD

The City will continue to evaluate the need for future rate adjustments on an annual basis. Based on what we know now, nominal rate increases below may be needed beginning in fall 2021. For more details, please visit www.rochestermi.org/rates.

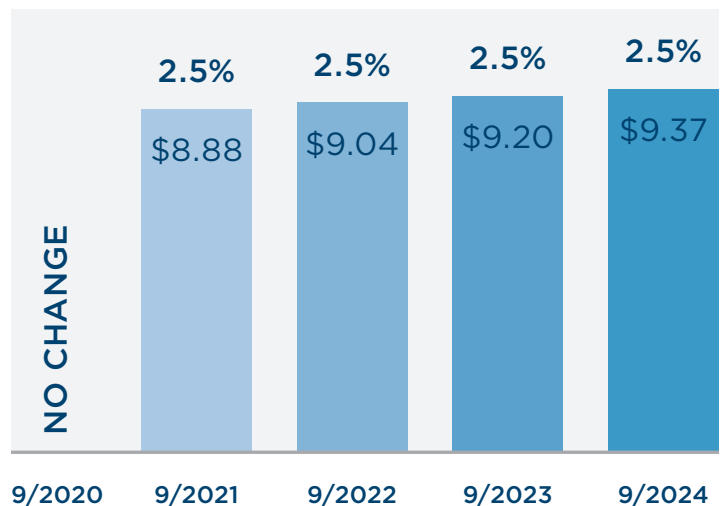
WELL CUSTOMERS¹

Quarterly Bill Increase (30 Ccf per Quarter)



GREAT LAKES WATER AUTHORITY (GLWA) CUSTOMERS¹

Quarterly Bill Increase (30 Ccf per Quarter)



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